



# POL Management system policy

Company name	Impulso.space
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## Version history

Version	Date	Description	Author	Approved by
1	13/01/2026	-- N/D --	-- N/D --	-- N/D --

## Purpose

The organization promotes production/service delivery policies that reconcile the needs for economic development and value creation inherent to business activities with the requirements for environmental protection, social responsibility and information and data security. It also undertakes to comply with applicable laws while encouraging the dissemination of a culture of respect for legal principles.



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## Field of Application

This policy establishes the commitment and framework for the Integrated Management System of Impulso.space. It applies to all company activities, personnel, and processes involved in the design and development of SaaS platforms, as well as the consultancy, support, and end-to-end services for rocket and satellite launches. This document ensures that all operations align with the strategic direction of the company and conform to the requirements of the ISO 9001 and ISO/IEC 27001 standards.

## Regulatory References

- ISO 9001:2015 - Quality management systems — Requirements
- ISO/IEC 27001:2022 - Information security, cybersecurity and privacy protection — Information security management systems — Requirements

## Terms and Definitions

- **Continual improvement** : Recurring activity to enhance performance.
- **Context of the organization** : Combination of internal and external issues that can have an effect on an organization's approach to developing and achieving its objectives.
- **Documented information** : Information required to be controlled and maintained by an organization and the medium on which it is contained.
- **Effectiveness** : Extent to which planned activities are realized and planned results achieved.
- **Information security** : Preservation of confidentiality, integrity and availability of information.
- **Interested party** : Person or organization that can affect, be affected by, or perceive itself to be affected by a decision or activity.
- **Objective** : A result to be achieved.
- **Policy** : Intentions and direction of an organization, as formally expressed by its top management.
- **Requirement** : A need or expectation that is stated, generally implied or obligatory.
- **Top Management** : Person or group of people who directs and controls an organization at the highest level.

## Roles and Responsibilities

- **Top Management** : Establishes and maintains the Management System Policy, ensures alignment with the company's strategic direction, and demonstrates leadership and commitment to the continual improvement of the Integrated Management System.



- **QMS Manager (or RSGQ)** : Ensures that processes needed for the quality management system are established, implemented, and maintained, and reports on its performance to Top Management.
- **ISMS Manager (or RSGSI)** : Ensures that the information security management system is established, implemented, and maintained in accordance with the standard, and reports on its performance to Top Management.

## Management System Commitment and Objectives

Impulso.space is committed to being a premier provider of integrated end-to-end launch and in-space transportation services. Top Management shall establish and maintain this Management System Policy to ensure it is appropriate to the company's purpose, context, and strategic direction, as defined in the "Context analysis" document. This policy provides the guiding principles for the Integrated Management System, which conforms to the requirements of ISO 9001 and ISO 27001.

Top Management is committed to:

- **Delivering Excellence and Quality** : Consistently providing high-quality, reliable, and seamless launch services, including mission design, logistics, and SaaS platforms, to meet and exceed the expectations of our global client base of satellite operators and NewSpace players.
- **Protecting Information Assets** : Ensuring the confidentiality, integrity, and availability of all information assets, including client mission data, proprietary software, and corporate information, by implementing robust security controls and fostering a security-aware culture.
- **Fulfilling Applicable Requirements** : Satisfying all applicable requirements, including those from clients, launch operators, and relevant legal, statutory, and regulatory frameworks.
- **Continual Improvement** : Continually enhancing the suitability, adequacy, and effectiveness of the Integrated Management System through ongoing monitoring, analysis, and review of its performance.

This policy provides the framework for establishing and reviewing quality and information security objectives. These objectives are defined, planned, and monitored in accordance with the "PRO Objectives and planning for their achievement" procedure to drive performance and improvement across the organization.

The Management System Policy shall be maintained as documented information as specified in the "PRO Documented information management procedure". The **QMS Manager** and **ISMS Manager** shall ensure this policy is communicated, understood, and applied by all personnel, whose adherence is mandated by the "Code of conduct". This policy shall be reviewed for continuing suitability during management reviews, as detailed in the "PRO Management Review Process", and will be made available to relevant interested parties as appropriate.

## Archiving and Updates



Impulso.space

Public

This document is managed as controlled documented information. It is reviewed at planned intervals, including during management reviews, and updated as necessary to ensure its continuing suitability and alignment with the organization's strategic direction. All versions are archived according to the "PRO Documented information management procedure".